

Summer Camp FAQs:

Whether you are new at photography, digital media or filmmaking, or wanting to build on what you already know, our camps provide the structure and mentoring to take you to the next level!

1. What is the cost of Outside the Lens camps?

Outside the Lens camps are \$300-\$375. Please visit the Outside the Lens <u>website</u> for information about our summer offerings. We offer military and sibling discounts, and there is a discount for registering early.

2. When is camp tuition due?

Camp tuition is due in full at time of checkout for Outside the Lens camps. If you need to work out a payment plan, please email programs@outsidethelens.org.

3. What forms of payment do you accept?

We accept payments by credit card through our online registration system. If you need to work out a different payment method, please email programs@outsidethelens.org.

4. What is your cancellation policy?

Due to pre ordering supplies and staffing expenses, refunds are allowed within 5 days of registration. There will be a 10% processing fee when issuing a refund. Outside the Lens may at times need to cancel classes due to low enrollment, at which point a full reimbursement will be issued. OTL is not responsible for providing refunds or offering makeup sessions for camps missed as a result of illness, emergencies or events beyond our control.

5. Do you offer financial assistance?

Outside the Lens offers a limited number of scholarships for families in need on a first come, first serve basis. We are able to provide scholarships with the support of our donors.

To apply for a scholarship, fill out the application <u>here</u>.



If you would like to contribute to our Summer Camp Scholarship fund, please email programs@outsidethelens.org. Contributions of any amount make a difference!

6. When is drop off and pick up?

<u>Drop-off:</u> Students can be dropped off at the start of camps at 9:00AM. <u>Pick-up:</u> Students can be picked up at the end of camps at 3:30 PM. There is no late or early drop off.

Please walk your child inside and sign them in each day of camp. Due to parking, there are some camps where parents can drive up and drop off. In these cases, an Outside the Lens staff member will meet you outside and have the sign-in sheet available for you.

All campers must be signed out by an adult authorized on the registration form for pick up. Only adults listed on the camp registration form will be allowed to pick up students.

7. Do you offer early drop-off or late pick up?

Outside the Lens currently does not offer early drop off or late pick up for camps. If a child is picked up more than 10 minutes before the start or end of camp, you will be charged \$10.

8. What if I need to pick up my child early?

During camps, the groups take walks to photograph or film. If you are planning to pick up your child early, please notify the Media Educator at drop off in the morning. We will not be able to change camp plans to accommodate early pickups.

9. What should my child bring to camp?

Note: Please label all items with the camper's name.

Required Items:

• Lunch and snacks

Campers will need to bring lunch, snacks and a water bottle everyday.
Outside the Lens provides limited snacks so please ensure your campers have adequate food each day.



- Reusable water bottle
- Sunscreen
 - o Please apply the first layer of sunscreen before arriving at camp.
- Comfortable footwear
 - o Campers will participate in various walks to either photograph or film.
- Inhaler or Epipen (if applicable)

Recommended Items:

- Backpack to store items
- Hat and sunglasses

Who teaches Outside the Lens camps?

Outside the Lens' Media Educators lead summer camp sessions. During the academic school year, our Media Educators teach at schools throughout San Diego County. All of our educators have undergone background checks and are cpr/first aid certified. Our educators are creative professionals with a passion for art, technology, and education. Their artistic styles and personalities are diverse, but they share a commitment to student success. OTL Media Educators lead curriculum design and primary instruction. Educators are assisted by OTL Ambassadors, who are high school students. Ambassadors attend an onboarding and training session. All campers will be under the supervision of our OTL Media Educators at all times.

Lost and Found

We do our best to prevent lost possessions, but to decrease the chances, please:

- Label all belongings with camper's name and phone number
- Only bring essential items and a backpack to carry them
- Leave significant and sentimental items at home

Illness/Injury

If your camper becomes sick or injured at camp, an OTL camp instructor will contact you to pick them up. If we are unable to reach you in the event your camper needs medical attention, we will call medical personnel.

If your camper is unable to attend camp due to sickness or injury, please notify us at programs@outsidethelens.org.



Feedback

We love to hear from you! Please feel free to contact us at any time to provide feedback. At the end of your camp week, you will receive a camp evaluation survey. Your feedback is essential in shaping future camp programming and operations.

Contact:

If you have any additional questions, please contact Outside the Lens at programs@outsidethelens.org.